

ALEDO HEIGHTS WATER LLC

Drought Contingency Plan for a
Retail Public Water Supplier

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PWS Number: 1840232
Regional Water
Planning Group: C

Form Completed by: Chase Thomas
Title: Manager

Person responsible for
implementation: Chase Thomas

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Signature: /s/Chase Thomas Date: **8/5/26**

Section I: Declaration of Policy, Purpose, and Intent

In order to conserve the available water supply and protect the integrity of water supply facilities, with particular regard for domestic water use, sanitation, and to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, ALEDO HEIGHTS WATER LLC hereby adopts the following regulations and restrictions on the delivery and consumption of water.

Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply condition are deemed to constitute a waste of water which subjects the offender(s) to penalties as defined in Section X of this Plan.

Section II: Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by ALEDO HEIGHTS WATER LLC by means of electronic communication to customers.

Section III: Public Education

ALEDO HEIGHTS WATER LLC will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of Electronic Mail.

Section IV: Coordination with Regional Water Planning Groups

The service area of ALEDO HEIGHTS WATER LLC is located within the Texas Water Development Board Region C Planning Group and ALEDO HEIGHTS WATERLLC will provide a copy of this Plan to the Texas Water Development Board Region C Planning Group.

Section V: Authorization

The Manager of Aledo Heights Water LLC, or his/her designee is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. The Manager of Aledo Heights Water LLC or his/her designee shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this Plan.

Section VI: Application

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by ALEDO HEIGHTS WATER LLC. The terms “person” and “customer” as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities.

Section VII: Definitions

For the purposes of this Plan, the following definitions shall apply:

Aesthetic water use: water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

Commercial and institutional water use: water use which is integral to the operations of commercial and non-profit establishments and governmental entities such as retail establishments, hotels and motels, restaurants, and office buildings.

Conservation: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

Customer: any person, company, or organization using water supplied by ALEDO HEIGHTS WATER LLC.

Domestic water use: water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence, business, industry, or institution.

Even number address: street addresses, box numbers, or rural postal route numbers ending in 0, 2, 4, 6, or 8 and locations without addresses.

Foundation watering: an application of water to the soils directly abutting (within 2 feet) the foundation of a building, structure.

Industrial water use: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians.

Non-essential water use: water uses that are not essential nor required for the protection of public, health, safety, and welfare, including:

- a. irrigation of landscape areas, including parks, athletic fields, and golf courses, except otherwise provided under this Plan;
- b. use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- c. use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- d. use of water to wash down buildings or structures;
- e. flushing gutters or permitting water to run or accumulate in any gutter or street;
- f. use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
- g. use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- h. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- i. use of water from hydrants is prohibited.

Odd numbered address: street addresses, box numbers, or rural postal route numbers ending in 1, 3, 5, 7, or 9.

Section VIII: Criteria for Initiation and Termination of Drought Response Stages

The Manager of Aledo Heights Water LLC or his/her designee shall monitor water supply and/or demand conditions on a weekly basis and shall determine when conditions warrant initiation or termination of each stage of the Plan, that is, when the specified “triggers” are reached.

The triggering criteria described below are based on:

The percentage of water demand vs the maximum supply of our two ground water wells

Utilization of alternative water sources and/or alternative delivery mechanisms:

Alternative water source(s) for ALEDO HEIGHTS WATER LLC is/are:

- There is no alternative water source for Aledo Heights

Stage 1 Triggers – MILD Water Shortage Conditions

Requirements for initiation

Customers shall be requested to conserve water and adhere to the prescribed restrictions on certain water uses, defined in Section VII Definitions, when:

The average daily system demand equals or exceeds 50% of the water system's available daily water production, storage, and supply capacity, as determined by the General Manager based on the utility's operational data and system conditions.

Requirements for termination

Stage 1 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 5 consecutive days.

Stage 2 Triggers – MODERATE Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses provided in Section IX of this Plan when:

The average daily system demand equals or exceeds 60% of the water system's available daily water production, storage, and supply capacity, as determined by the General Manager based on the utility's operational data and system conditions.

Requirements for termination

Stage 2 of the Plan may be rescinded when all the conditions listed as triggering events have ceased to exist for a period of 5 consecutive days. Upon termination of Stage 2, Stage 1, or the applicable drought response stage based on the triggering criteria, becomes operative.

Stage 3 Triggers – SEVERE Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses for Stage 3 of this Plan when:

The average daily system demand equals or exceeds 75% of the water system's available daily water production, storage, and supply capacity, as determined by the General Manager based on the utility's operational data and system conditions.

Requirements for termination

Stage 3 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 5 consecutive days. Upon termination of Stage 3, Stage 2, or the applicable drought response stage based on the triggering criteria, becomes operative.

Stage 4 Triggers – CRITICAL Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses for Stage 4 of this Plan when:

The average daily system demand equals or exceeds 90% of the water system's available daily water production, storage, and supply capacity, as determined by the General Manager based on the utility's operational data and system conditions.

Requirements for termination

Stage 4 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 5 consecutive days. Upon termination of Stage 4, Stage 3, or the applicable drought response stage based on the triggering criteria, becomes operative.

Stage 5 Triggers – EMERGENCY Water Shortage Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions for Stage 5 of this Plan when Manager of Aledo Heights Water LLC, or his/her designee, determines that a water supply emergency exists based on:

1. Total daily demand exceeds the total daily supply;
2. Major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; **or**
3. Natural or man-made contamination of the water supply source(s).

Requirements for termination

Stage 5 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 5 consecutive days.

Section IX: Drought Response Stages

The Manager of Aledo Heights Water LLC, or his/her designee, shall monitor water supply and/or demand conditions on a daily basis and, in accordance with the triggering criteria set forth in Section VIII of this Plan, shall determine that a mild, moderate, severe, critical, emergency or water shortage condition exists and shall implement the following notification procedures:

Notification

Notification of the Public:

The Manager of Aledo Heights Water LLC or his/ her designee shall notify the public in 1 of the following ways: (1) Signs posted in public places; (2) Via Electronic Mail; and (3) Via USPS

Additional Notification:

The Manager of Aledo Heights Water LLC or his/ her designee shall notify directly, or cause to be notified directly, the following individuals and entities: Customers of Aledo Heights

Stage 1 Response – MILD Water Shortage Conditions

Target: Achieve a 50 percent reduction in total water use

Water Use Restrictions for Reducing Demand:

- (a) Water customers are requested to adhere to the following schedule when using their irrigation system.

House Number Ending in:	Day	Time
0,1	Monday, Thursday	7PM-11PM
2,3	Monday, Thursday	12AM-4AM
4,5	Tuesday, Friday	7PM-11PM
6,7	Tuesday, Friday	12AM-4AM
8,9	Wednesday, Saturday	7PM-11PM

- (b) All operations of Aledo Heights Water LLC shall adhere to water use restrictions prescribed for Stage 1 of the Plan.

- (c) Water customers are requested to practice water conservation.
- (d) Watering newly installed sod is only permitted during the designated time of stage 1 watering schedule.

Stage 2 Response – MODERATE Water Shortage Conditions

Target: Achieve a 60 percent reduction in daily water demand.

Water Use Restrictions for Demand Reduction:

Under threat of penalty for violation, the following water use restrictions shall apply to all persons:

- (a) Water customers are requested to adhere to the following schedule when using their irrigation system.

Group	Day	Time	Address	Watering Group	1	2	3	4	5	6	7	Address	Watering Group	1	2	3	4	5	6	7
Group 1	Saturday	10PM-2AM																		
	Wednesday	10AM-2PM																		
Group 2	Sunday	10AM-2AM	1 108 Aledo Heights Drive	5					5			41 513 Nadia	7							7
	Wednesday	10PM-2AM	2 112 Aledo Heights Drive	4				4				42 517 Nadia	7							7
			3 116 Aledo Heights Drive	4				4				43 705 Nocona	3			3				
Group 3	Sunday	10PM-2AM	4 120 Aledo Heights Drive	3			3					44 709 Nocona	5					5		
	Thursday	10AM-2PM	5 124 Aledo Heights Drive	7							7	45 713 Nocona	4				4			
			6 128 Aledo Heights Drive	1	1							46 717 Nocona	3			3				
Group 4	Monday	10AM-2PM	7 400 Mah Cheta	5					5			47 721 Nocona	2		2					
	Thursday	10PM-2AM	8 401 Mah Cheta	4				4				48 725 Nocona	1	1						
			9 404 Mah Cheta	2		2						49 729 Nocona	3			3				
Group 5	Monday	10PM-2AM	10 405 Mah Cheta	7							7	50 733 Nocona	2		2					
	Friday	10AM-2PM	11 408 Mah Cheta	1	1							51 737 Nocona	2		2					
			12 409 Mah Cheta	7							7	52 201 Palo Duro	1	1						
Group 6	Tuesday	10AM-2PM	13 412 Mah Cheta	4				4				53 202 Palo Duro	2		2					
	Friday	10PM-2AM	14 413 Mah Cheta	6						6		54 205 Palo Duro	3			3				
			15 416 Mah Cheta	4				4				55 206 Palo Duro	6						6	
Group 7	Tuesday	10PM-2AM	16 417 Mah Cheta	5					5			56 209 Palo Duro	3			3				
	Saturday	10AM-2PM	17 420 Mah Cheta	7						7		57 210 Palo Duro	5					5		
			18 421 Mah Cheta	6						6		58 213 Palo Duro	1	1						
			19 305 Mescalero	6						6		59 214 Palo Duro	5					5		
			20 308 Mescalero	3			3					60 216 Palo Duro	6						6	
			21 309 Mescalero	7						7		61 217 Palo Duro	2		2					
			22 312 Mescalero	2		2						62 220 Palo Duro	6						6	
			23 313 Mescalero	7						7		63 221 Palo Duro	3			3				
			24 316 Mescalero	1	1							64 224 Palo Duro	6						6	
			25 317 Mescalero	6						6		65 225 Palo Duro	1	1						
			26 320 Mescalero	4				4				66 228 Palo Duro	7						7	
			27 321 Mescalero	5					5			67 229 Palo Duro	1	1						
			28 324 Mescalero	1	1							68 233 Palo Duro	7							7
			29 325 Mescalero	4				4				69 237 Palo Duro	4				4			
			30 328 Mescalero	2		2						70 241 Palo Duro	5					5		

31	329	Mescalero	3				3				
32	333	Mescalero	2		2						
33	337	Mescalero	1	1							
34	500	Nadia	3			3					
35	501	Nadia	5					5			
36	504	Nadia	6						6		
37	505	Nadia	4				4				
38	508	Nadia	6						6		
39	509	Nadia	2		2						
40	512	Nadia	7								7

71	245	Palo Duro	2		2						
72	600	Pecos	4				4				
73	601	Pecos	6						6		
74	604	Pecos	3			3					
75	605	Pecos	5						5		
76	609	Pecos	5						5		

- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 8:00 a.m. and between 8:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rises. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public is contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
- (c) Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- (e) Watering newly installed sod is only permitted during the designated time of stage 2 watering schedule.
- (f) The following uses of water are defined as non-essential and are prohibited:
 - a. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
 - b. use of water to wash down buildings or structures.
 - c. use of water for dust control;
 - d. flushing gutters or permitting water to run or accumulate in any gutter or street; and
 - e. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

Stage 3 Response – SEVERE Water Shortage Conditions

Target: Achieve a 75 percent reduction in daily water demand.

Water Use Restrictions for Demand Reduction:

All requirements of Stage 2 shall remain in effect during Stage 3 except:

- (a) Irrigation of landscaped areas is absolutely prohibited, except soaker hoses, hand-held hoses or a dedicated zone using a drip irrigation system may be used to water trees up to two hours per week or foundations as necessary, provided no runoff occurs.
- (b) The use of water for construction purposes from designated fire hydrants under special permit is to be discontinued.
- (c) Foundation Watering (within 2 feet) and watering of trees may occur for two hours one day per week with a hand-held hose or with a dedicated zone using a Drip Irrigation system and/or Soaker Hose, provided no runoff occurs.

Stage 4 Response – CRITICAL Water Shortage Conditions

Target: Achieve a 90 percent reduction in Daily water demand.

Water Use Restrictions for Reducing Demand:

All requirements of Stage 2 and 3 shall remain in effect during Stage 4 except:

- (a) Irrigation of landscaped areas is absolutely prohibited, except soaker hoses, hand-held hoses or a dedicated zone using a drip irrigation system may be used to water trees up to two hours per week or foundations as necessary, provided no runoff occurs.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, or other vehicle not occurring on the premises of a commercial car wash and commercial service stations and not in the immediate interest of public health, safety, and welfare is prohibited.
- (c) The filling, refilling, or adding of water to swimming pools, wading pools, and Jacuzzi type pools is prohibited.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- (e) No application for new, additional, expanded, or increased-in-size water service connections, meters, service lines, pipeline extensions, mains, or water service facilities of any kind shall be approved, and time limits for approval of such applications are hereby suspended for such time as this drought response stage or a higher-numbered stage shall be in effect.

Stage 5 Response – EMERGENCY Water Shortage Conditions

Water Use Restrictions for Reducing Demand:

All requirements of Stage 2, 3, and 4 shall remain in effect during Stage 5 except:

- (a) Irrigation of landscaped areas is absolutely prohibited.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, or other vehicle is absolutely prohibited.

Stage 5 - Severe Rationing Conditions

- (a) All outdoor watering is prohibited. Usage for livestock is exempt. All consumption shall be limited to each customer in one of the following ways:
 - 1. A fixed percentage of each member's average use in the prior month, the percentage to be uniformly applied on a system wide basis, each member being notified of this percentage amount; or
 - 2. A maximum number of gallons per meter (customer), per week, with notice to each member of this number.

Section X: Enforcement

No person shall knowingly or intentionally allow the use of water from ALEDO HEIGHTS WATER LLC for residential, commercial, industrial, agricultural, governmental, or any other purpose in a manner contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by Aledo Heights Water LLC, or his/her designee, in accordance with provisions of this Plan.

- (a) First Violation. Upon the first violation of this Drought Contingency Plan, Aledo Heights Water LLC shall provide the customer with written notice of the violation.
- (b) Second Through Fourth Violations. For each subsequent violation that occurs after the customer has received notice of the first violation, Aledo Heights Water LLC shall assess the following penalties:

Second Violation: \$200.00

Third Violation: \$400.00

Fourth Violation: \$600.00

- (c) Subsequent Violations After the Fourth Violation. For any violation occurring after the fourth violation, or any subsequent violation occurring while under STAGE 4 or higher water restrictions, Aledo Heights Water LLC may discontinue water service at the meter for a period of up to seven (7) days or until the end of the applicable calendar month, whichever period is shorter. Service shall not be restored until the applicable reconnection fee has been paid and the violation has been corrected.

Section XI: Variances

The Manager of Aledo Heights Water LLC, or the Manager's designee, may, in the utility's sole reasonable discretion, grant a temporary written variance from one or more provisions of this Plan when the Manager determines that granting the variance is consistent with maintaining adequate water service, system pressure, fire protection capabilities, and the overall reliability of the water system. No variance shall be granted if the Manager determines that the requested variance would materially impair the utility's ability to provide adequate service to its customers or otherwise conflict with the purposes of this Plan.

General Variances:

A temporary written variance may be granted for existing water uses otherwise prohibited under this Plan if the Manager determines that failure to grant the variance would create an emergency condition adversely affecting the health, sanitation, or welfare of the applicant and one or more of the following conditions exists:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other conditions for which the Plan is in effect.

- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Landscape Establishment Variances:

A property owner may apply for a temporary variance authorizing additional irrigation for the establishment of newly installed sod, trees, shrubs, groundcover, or other landscaping that cannot reasonably be established under the watering schedule or drought response restrictions otherwise applicable under this Plan. Applications for a Landscape Establishment Variance should be submitted before the installation of new sod or landscaping whenever reasonably practicable. However, the utility may, in its sole reasonable discretion, consider applications submitted after installation based upon the circumstances presented. Each application shall be evaluated on a case-by-case basis after consideration of all relevant operational factors, including, without limitation:

- (a) Current and projected system water demand;
- (b) Available water production, treatment, storage, and supply capacity;
- (c) Distribution system operating conditions and available pressure;
- (d) Weather conditions and anticipated water usage;
- (e) The duration and scope of the requested irrigation; and
- (f) Any other factor the Manager determines is relevant to protecting the integrity and reliability of the water system.

The applicant for Landscape Establishment Variance shall provide any additional information or supporting documentation reasonably requested by Aledo Heights Water LLC that the utility determines is necessary to evaluate the request. If approved, the variance shall specify:

- (a) The effective date of the variance;
- (b) The expiration date of the variance;
- (c) The authorized watering days and hours;
- (d) Any limitations on the amount, frequency, or method of irrigation; and (e) Any other conditions deemed necessary by the utility.

Upon expiration of the approved Landscape Establishment Variance period, the customer shall immediately resume compliance with the watering schedule and drought restrictions otherwise applicable under this Plan. Any request for additional irrigation beyond the approved variance period shall require submission of a new variance application and approval by Aledo Heights Water LLC.

Granting a Landscape Establishment Variance does not create a continuing or vested right to additional irrigation or future variances. Each application shall be evaluated independently based upon the system conditions existing at the time of the request, and approval of one variance shall not obligate Aledo Heights Water LLC to approve any subsequent request.

Variance Application Requirements:

Unless otherwise approved by the Manager, petitions for a variance should be submitted within five (5) days after implementation of the applicable drought response stage or water restriction. Applications for

Landscape Establishment Variances should be submitted before installation of new sod or landscaping whenever reasonably practicable. Each application shall include the following information:

- (a) Name, address, telephone number, and, if applicable, email address of the applicant..
- (b) The property address for which the variance is requested.
- (c) The purpose of the requested water use.
- (d) The specific provision or provisions of this Plan from which relief is requested
- (e) A detailed explanation describing the basis for the request and the hardship, damage, or other circumstances that justify the requested variance.
- (f) For Landscape Establishment Variances, a description of the proposed or completed landscaping improvements, including the installation date or anticipated installation date, the area to be irrigated, and the type of sod, trees, shrubs, or other landscaping to be established.
- (g) The period of time for which the variance is requested.
- (h) Any alternative conservation measures the applicant proposes to implement to minimize water use while accomplishing the requested purpose.
- (i) Any additional information or supporting documentation reasonably requested by Aledo Heights Water LLC that the utility determines is necessary to evaluate the application.
- (j) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- (k) Other pertinent information.

Conditions of Approval; Modification and Revocation:

All variances are temporary and are expressly conditioned upon the continued availability of sufficient water production, storage, supply, and distribution capacity to safely and reliably serve all customers. Aledo Heights Water LLC reserves the right, in its sole reasonable discretion, to modify, suspend, or revoke any previously approved variance if system demand increases, available supply decreases, equipment failures occur, drought conditions worsen, or other operational circumstances require additional conservation measures to protect the public water system. The decision to grant, deny, condition, modify, suspend, or revoke a variance shall be final and shall be based upon the utility's determination of what is reasonably necessary to preserve adequate water service, system reliability, and compliance with this Plan.